

HOW TO RESET YOUR PASSWORD

G.C.M
AIR & MARITIME
CUSTOMER SERVICE CO., LTD.
The Preferred Partner In Global Trade

Welcome Back
Access your courier management dashboard

Email Address

Password

[Access Dashboard](#)

[Forgot your password?](#)

STEP 1

CLICK ON "FORGOT YOUR PASSWORD" TO BEGIN PASSWORD RESET STEPS

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Password Recovery

Enter Your Email

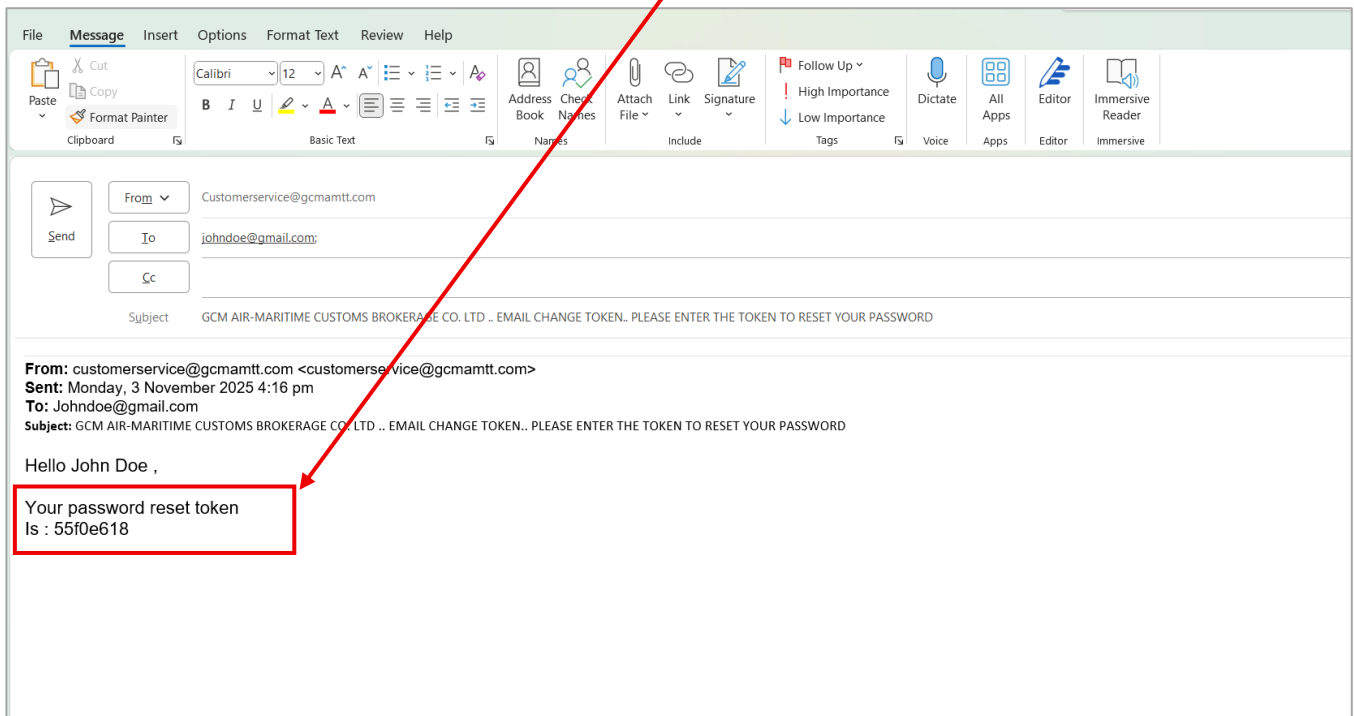
[Reset Password](#) [Cancel](#)

STEP 2

ENTER YOUR EMAIL ADDRESS AND CLICK RESET PASSWORD (NOTED AN EMAIL WILL BE SENT WITH THE INFO NEEDED TO COMPLETE NEXT STEP ->)

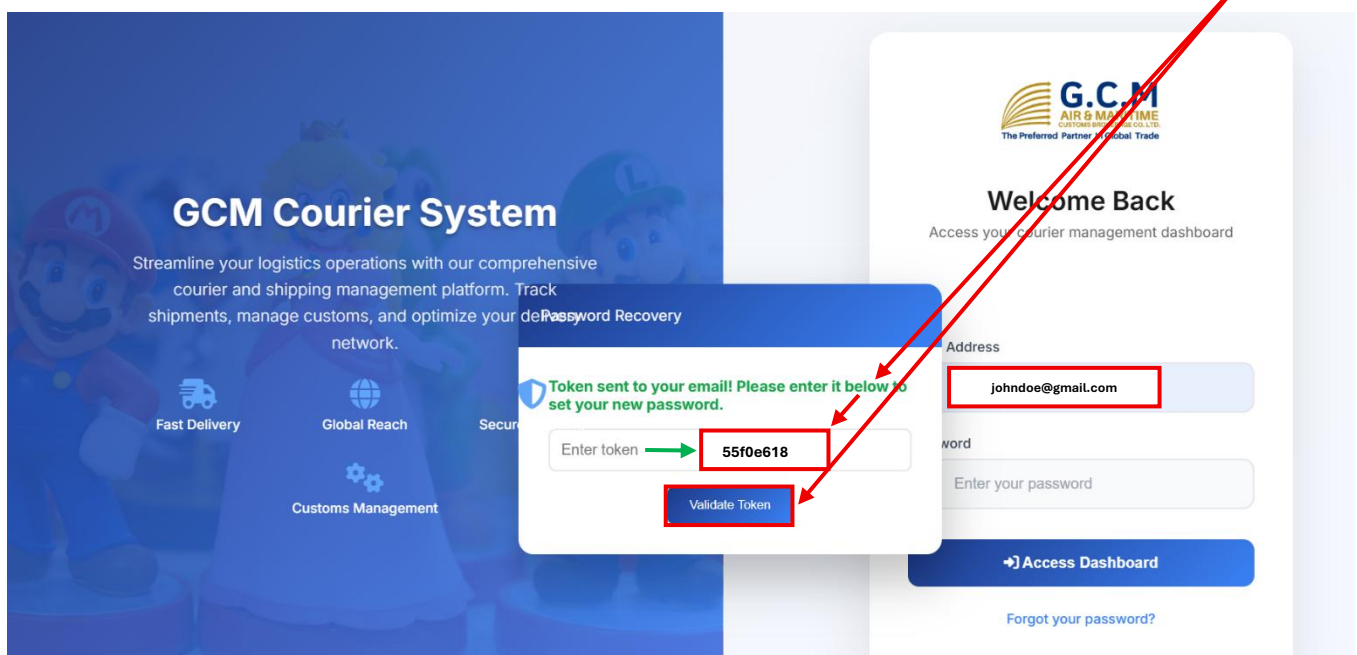
STEP 3

PLEASE CHECK YOUR EMAIL INBOX OR SPAM INBOX , TO CONFRIM THE EMAIL WITH RESET TOKEN DETAILS .



STEP 4

ENTER TOKEN RECEIVED VIA EMAIL THEN CLICK VALIDATE TOKEN TO BEGIN PROCESS TO RESET YOUR USER PASSWORD.



STEP 5

PROCEED TO ENTER YOUR “**NEW PASSWORD**” AND THEN ENTER THE NEW PASSWORD AGAIN TO “**CONFIRM PASSWORD**” .

The screenshot shows the GCM Courier System interface. On the left, a blue sidebar contains the GCM logo and navigation links: Fast Delivery, Global Reach, Security, and Customs Management. The main content area is titled 'GCM Courier System' and describes the platform's capabilities. On the right, a 'Welcome Back' login form is visible, featuring the G.C.M. logo, the text 'Welcome Back', and a sub-header 'Access your courier management dashboard'. The form includes fields for 'Address' (containing 'johndoe@gmail.com'), 'word', and 'Enter your password'. A blue button labeled 'Access Dashboard' and a link 'Forgot your password?' are at the bottom. A modal window titled 'Please enter your new password' is centered over the login form. It contains two input fields: 'Enter new password' and 'Confirm new password', both highlighted with red boxes. A red arrow points from the instruction box above to the 'Enter new password' field. Below the fields is a blue button labeled 'Change Password' and a grey 'Close' button. A red arrow points from the instruction box below to the 'Change Password' button.

TO COMPLETE PASSWORD CHANGE CLICK ON
“**CHANGE PASSWORD**”

STEP 6

WHEN PASSWORD CHANGE IS COMPLETED YOU WILL SEE BELOW POP UP MESSAGE CONFIRMATION.

This screenshot shows the same GCM Courier System interface as the previous one, but with a confirmation message. The 'Welcome Back' login form is still visible on the right, with the 'Address' field now containing 'jsciensen@gmail.com'. A modal window is displayed in the center, titled 'Password changed successfully! You can now close this window and log in.' The message is in green text. Below the message is a green button labeled 'Close'. A red arrow points from the instruction box above to the 'Close' button.